QM Pilot – a leading-edge software solution for the easy setup and active use of management systems.

Transparent and always up-to-date process descriptions, in conjunction with the applicable documents, are essential in today's management systems (e.g. in ISO 9001, in EFQM or in label-based systems).

Without suitable tools, this cannot be carried out in a timely and economical manner, neither during setup nor later during operation.

Cutting-edge solutions leverage the possibilities of today's information technology. Conventional paper-based manuals, for instance, can be replaced quite easily by online systems. Thanks to the database technology used, functionalities are available that are already known from operational business applications. Due to the Web technology used and the installation on a server, user-specific installations are no longer needed.

Users access processes and documents from their workplace, their tablet or smartphone via an Internet browser. With the aid of a role and group concept, targeted authorisations can be defined for editing and accessing processes, documents and risks.

If necessary, QM Pilot can be operated on a multilingual basis. Available languages: EN, DE, FR, IT and ES.

Management-System
- online/flexible/paperless
- web-based
- all information databased
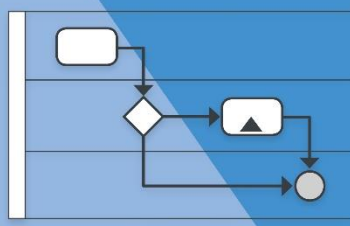
Processes
- Management
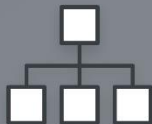- Core processes
- Support

Documents
- Checklists
- Forms
- Templates
- ect.

Organisation
- Structure
- Filtered views
- Employee information

Risks
- IKS-Risks
- Finance-Risks
- Project-Risks
- IT-Risks

Use

- Easy to use - without special knowledge
- Solution for processes, documents and risks of a management system
- Dynamic linking of processes, documents and risks
- Powerful search functions for processes, documents, risks and master data; - including full-text search
- Many configuration possibilities for customer-specific requirements
- Central installation (server-based) (no user-related installations)
- Easy integration into existing intranets, extranets or the Internet
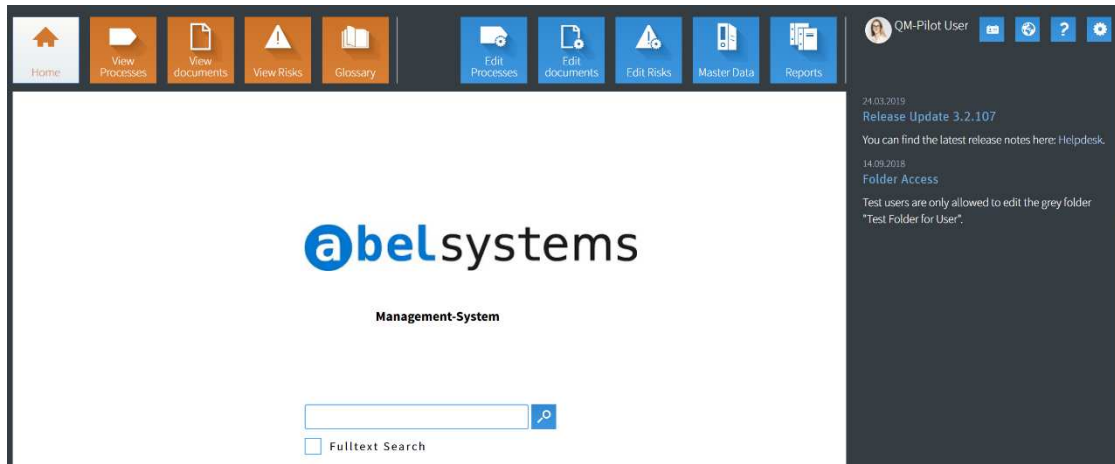- Inexpensive to purchase and operate

QM Pilot video

Video and audio explanation of the software solution (QR code)

Start screen

With an tile ribbon for function selection for

→ users who only view the content (orange)

→ users who also edit the content (blue)

With the Google-like search function, you'll find processes, documents and/or risks

The layout of the entry screen can be adapted to the needs of the customer (corporate identity).

General characteristics

- Freely definable structures for processes and documents
- Freely definable roles (administrator, editor, auditor, etc.)
- Freely definable user groups (QM team, management, Board, etc.)
- Workflow-supported review and approval procedures to ensure process and document control; - if needed, with e-mail support

- Historicisation and archiving of processes and documents
- Flexible functions for creating reports and statistics
- Feedback function

Processes

- Freely definable process hierarchies (family, group, process, etc.)
- Four information groups per process: control data, characteristic data, text and flow (process graph)
- Dynamic links of processes, process steps, documents and possibly risks
- Dynamic generation of the process landscape

Documents

- Freely definable document structure
- Freely definable document types (e.g. instructions, check lists, forms, templates, etc.)
- Information about the documents (control and characteristic data)
- Managing Web links
- Full-text search in Word and PDF documents

Risks (optional module)

- Freely definable risk structure
- Broad range of possibilities for the configuration of risks
- You deal with risks as you deal with processes and documents
- Risks can be assigned to processes and/or process steps
- Reminder function for upcoming monitoring measures

Use variants

License model: Customer purchases software license (one-time) and installs QM Pilot on an in-house or hosted server

Lease model: Customer pays periodically for the use of QM Pilot and the provided infrastructure (hardware and software) → Software as a Service (SaaS)

Prices

The one-time license costs depend on the size of the company or the organisation. The size is calculated based on the number of employees. Not the number of "heads" is decisive but the number of full-time positions, or the **FTE** (**f**ull**t**ime **e**quivalent) value. Licenses can be purchased starting from CHF 3,000.00; the SaaS variant starting from CHF 180.00.

Support and maintenance are free of charge in the first six months. After that, a support and maintenance contract can be concluded.

IT aspects

Server side:
    Windows Server
    MS SQL Server,

Client side:
    Microsoft Edge,
    Mozilla Firefox,
    Google Chrome,
    Apple Safari, etc.

Possible application integrations

- Connection to an active directory via LDAP
- Setup for single sign-on operation
- Integration into an existing intranet/extranet/Internet
- Integration in a SharePoint environment